



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:	
Whistletree PO Box 116	Service user number 5 0 7 4 6 I
Skipton BD23 9FF	For Whistletree official use only PLEASE COMPLETE THIS SECTION (This is not part of the instruction to your bank or building society.)
Name(s) of Account Holder(s)	Date
	Full address of the mortgaged property
Bank/Building Society account number	
	Postcode
Branch Sort Code	On which date each month would you like the mortgage payment to come out of your account (e.g. 15th)?
	Instruction to your Bank or Building Society Please pay Whistletree Direct Debits from the account detailed
Name and full postal address of your Bank or Building Society	in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with
To: The Manager Bank/Building Society	Whistletree and if so, details will be passed electronically to my Bank/Building Society.
Address	Signature(s)
Postcode	Print Name(s)
Reference	
	Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

WTL0287V3 (05/2020)

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Whistletree will notify you in 4 working days in advance of your account being debited or as otherwise agreed. If you request Whistletree to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Whistletree or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Whistletree asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.